

To Access Services

You can ask about services 24 hours a day, 365 days a year.



How do I get HELP
in Behavioral
Healthcare?



*Eastpointe wants to help
people help themselves!*

*We connect you to quality
services that are consumer
and family centered, easy to
access and effective.*

Call:

1-800-913-6109

TTY:

1-888-819-5112



Managing Behavioral Healthcare for
the Citizens of Bladen, Columbus,
Duplin, Edgecombe, Greene, Lenoir,
Nash, Robeson, Sampson, Scotland,
Wayne, and Wilson Counties



Getting HELP through EASTPOINTE

1-800-913-6109

TTY: 1-888-819-5112

How do I get help?

Eastpointe Staff will help you if you need Mental Health, Intellectual and Developmental Disabilities, and/or Substance Abuse services. Staff will:

- Ask questions to find out how to help you
- Find the right services for you
- Make referrals for you
- Schedule outpatient appointments
- Help with crisis and emergency situations

Who do I call for help?

CALL 1-800-913-6109
24 HOURS A DAY, 365 DAYS A YEAR

Help with Emergencies?

If you have a life threatening emergency, call 911

CALL CENTER STAFF CAN ASSIST YOU IN THE FOLLOWING WAYS BASED ON YOUR NEEDS

EMERGENT CARE/CRISIS HELP:

Is when you need help within 2 hours. Our Call Center staff may call 911 for your safety.

URGENT HELP:

Is when you need an appointment within the next two days

ROUTINE HELP:

Is when your situation is not emergent or urgent but you need an appointment.



Crisis Walk-In

If you have a crisis, Monday through Friday (8 am to 5 pm) help is available without an appointment at the following locations:

DUPLIN COUNTY:
New Dimension Group
416 West Ridge Street
Rose Hill, NC

LENOIR COUNTY:
PORT Human Services
2901 N. Heritage Street
Kinston, NC

NASH COUNTY:
Rescare
805 Tiffany Boulevard
Rocky Mount, NC

ROBESON COUNTY:
Monarch
207 W. 29th Street
Lumberton, NC

SAMPSON COUNTY:
CommWell Health
306 Beamon Street
Clinton, NC

WAYNE COUNTY:
Waynesboro Family Clinic
1706 Wayne Memorial Drive
Goldsboro, NC

WILSON COUNTY:
Rescare
2693-D Forest Hills Road
Wilson, NC